

Clear Roads Product Experience Feedback

2011-2012 Season

Please provide your name and contact information.

Name

Organization

Email

Phone number (optional)

1. Please indicate the product you tested:

- AccuBrine brine makers
- Black Cat Joma blades
- Force America power float control valve
- GPS/AVL system
- Henderson air foils
- Henderson First Response System
- JWB Manufacturing salt blending station
- Kuper Kombi S25 (ceramic cutting edge)
- Kuper Tuca SX carbide plow blades
- Loadrite loader scale
- MacQueen Equipment liquid chemical tracking software
- Monroe roller mill salt slurry generator
- Salt skirts
- Tow Plow
- Truck-Lite LED snowplow headlights
- Valley PolarFlex blades
- Whelen Pioneer or Pioneer Plus floodlight
- Whelen heated lens for LED warning lights
- Other (please specify name and manufacturer)

2. What problem did you hope to address with the product?

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3. Product quantity tested

4. Season(s) product was tested

- 2011-2012
- 2010-2011
- 2009-2010
- 2008-2009
- 2007-2008
- 2006-2007

5. Date range of test period

6. Number of storms product was in use

7. Location of product testing

8. Please rate the helpfulness of the product instructions.

- | | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 1 | 2 | 3 | 4 | 5 | Not applicable |
| Not at all helpful | | | | Extremely helpful | |

9. Please rate the ease of installation.

- | | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 1 | 2 | 3 | 4 | 5 | Not applicable |
| Extremely difficult | | | | Extremely easy | |

10. Please rate the vendor's technical support and services.

- | | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 1 | 2 | 3 | 4 | 5 | Not applicable |
| Not at all helpful | | | | Extremely helpful | |

11. Please rate the durability of the product during your test period.

- | | | | | | |
|--------------------------|-----------------------|-----------------------|-----------------------|--------------------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 1 | 2 | 3 | 4 | 5 | Not applicable |
| Noticeable deterioration | | | | Maintained excellent condition | |

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12. How well did the product address your problem?

1 Not at all well 2 3 4 5 Extremely well

13. Please rate your overall satisfaction with the product.

1 Not at all satisfied 2 3 4 5 Extremely satisfied

14. Comments about the product (concerns, kudos, etc.)